

Practising senior doctors
& vocational trainees

Ongoing Education Opportunities

Face to face education sessions

Achieving Valid Informed Consent: Explicit Treatment Consent with Adult Patients



Interactive workshop for small to large groups

✓CPD

Improve skills and knowledge of informed consent process steps including the information that needs to be communicated to a patient, documented in records, and contained on a procedure-specific consent form. Also explore considerations when treatment is refused or consent is withdrawn.

Anaesthetists' Think Tank



Highly interactive workshop for small groups

✓CPD

Collaboratively brainstorm with peers about practical strategies for effectively managing four key areas of concern for Anaesthetists – communication with health professionals from other medical specialties, sharing information with patients and their relatives during informed consent conversations, respectful interactions with patients, and what to do when things go wrong.

Avoiding Misunderstandings around Physical Contact and Intimate Examinations



Highly interactive, small group workshop

✓CPD

Collaborate with peers, focusing on case discussions, exploring appropriate use of touch and communication to strengthen the therapeutic relationship; in particular to properly conduct physical examinations and reduce misunderstandings about professional boundaries.

1-hour, less detailed version available

The Balanced Doctor



Interactive presentation for small to large groups

Discover personal and professional aspects that require balancing as well as barriers and practical strategies to achieve balance. Understand the importance and impact of this on professional and personal performance.

An equivalent session for all health professionals is available

The Challenges of Children's Consent



Interactive session for small to large groups

✓CPD

Understand legal obligations when obtaining consent for the medical treatment of patients who are less than 18 years of age. Examine the consent process with the mature minor and children who are not mature minors, who can consent when parents disagree with each other, refusal of treatment by a competent minor, and cosmetic surgery for children.

The Challenging Emotions of Difficult News



Interactive session
for small to large
groups

✓CPD

Gain practical advice on how to respond most appropriately to patients' and families' negative reactions; communicate empathically, providing support and promoting trust and realistic hope; and manage personal negative reactions resulting from communicating difficult news.

Complexities of Informed Consent Conversations



Interactive session
for small to large
groups

✓CPD

Advance your knowledge to facilitate an informed consent process for medical treatment that leads to optimal patient understanding and decision making. Gain practical advice on challenging areas of informed consent including documentation, determining patient capacity to consent, consent with children and mature minors, and shared decision making.

Enhancing Patient Understanding – Health Literacy and Communication



Interactive workshop
for small to large
groups

✓CPD

Explore warning signs that indicate people may struggle with interpreting health information and the effects of this problem. Develop strategies to improve patient understanding to ensure consent is informed, therapeutic outcomes are optimised, and consultations satisfy both patients and doctors.

Relevant for the entire healthcare team

General Practice Supervision and Patient Safety



Highly interactive
workshop for small
to large groups

✓CPD

Clarify the medico-legal issues surrounding supervision of GP registrars. Discover strategies and tools to both minimise medico-legal risks and help keep patients safe.

Maintaining Boundaries in Challenging Doctor–Patient Interactions



Highly interactive
workshop for small
to medium groups

✓CPD

Explore patient behaviours that threaten professional boundaries. Discover practical solutions to effectively maintain patient boundaries, learn to say "no", and understand when and how to end a therapeutic relationship.

Maintaining Boundaries: The Risk of Dual Relationships



Highly interactive
workshop for small
to medium groups

✓CPD

Examine boundaries concerning multiple relationships, including rural practice considerations, and recognise potential adverse effects on therapeutic relationships. Dual relationships often involve a level of professional judgement. This workshop's case discussions enable collaboration with peers to strengthen these decision-making skills.

Noteworthy: The How, What, Where and Why of Medical Documentation



2.25hr

Interactive session for small to large groups



Understand how to create good quality medical records and deal with issues surrounding medical documentation including release of medical records to third parties, secure storage of personal information, retention of medical records, and access to medical records when leaving a group practice.

Also relevant for practice managers

Online Communication for Medical Professionals



2hr

Highly interactive workshop for small to large groups



Explore maintaining privacy and professionalism when using Facebook, YouTube, Twitter, educational discussion forums, doctor review websites, email, practice webpages, internet searches and blogs.

Relevant for the entire healthcare team. Social Media and Medicine – Risks, Responsibilities and Rewards focuses on social media alone

Practical Solutions to Patient Boundaries



8.5hr

Highly interactive small group workshop



Examine many aspects of boundaries with patients including how to respond to patients who push boundaries; dual relationships, e.g. self-prescribing and treating people with whom you have a personal relationship; preventing sexual and financial exploitation of patients; and identifying when boundaries may be vulnerable.

1-hour pre-workshop, 6.5-hour workshop, 1-hour reflection activity

Social Media and Medicine – Risks, Responsibilities and Rewards



1hr

Highly interactive workshop for small to large groups

Explore maintaining privacy (of both doctors and patients) and professionalism when using Facebook, Twitter, YouTube, educational discussion forums and blogs, and responding to online reviews. Share ideas about benefits and pitfalls of social media with peers in a collegial environment.

Online Communication for Medical Professionals also addresses email and practice websites

Telehealth – Risks, Responsibilities and Rewards



1.5hr

Interactive workshop for small to large groups



Examine medico-legal and best practice aspects of telehealth technologies. Case scenarios focus on video consultation and email, with information given about photos and text messaging. Learn how to embrace the benefits of telehealth while ensuring security, privacy and professionalism.

Relevant for the entire healthcare team

Win-Win Conflict Resolution



3.5hr

Highly interactive workshop for small groups



Examine general strategies for reaching a constructive resolution; practise resolving conflict with negotiation and mediation; and consider how conflict impacts individuals, teams and patient care.

Versions available for practice- and hospital-based doctors. Session can be run over two instalments

We host face to face education sessions

If you are interested in attending a listed activity in this menu, please visit our upcoming events calendar at mdanational.com.au/Member-Support/Events-Calendar to find out if there are any sessions offered near you.

Would you like to host a face to face session?

All you need is a group of participants and a suitable room. If we can fill your request, MDA National provides the session facilitator and all educational collateral to support the activity. For more information, contact your state MDA National Business Development Specialist on freecall 1800 011 255.

Distance education activities

For your learning and convenience, MDA National offers activities free of charge that can be completed online or by hard copy. Our distance education activities are recognised for continuing professional development with multiple colleges where appropriate.

Online activities are exclusively available to MDA National Members.

To find out more about our distance education options visit mdanational.com.au/Resources/Learning-Activities.



Approved for continuing professional development with multiple colleges; details specific to each event. Please contact MDA National for details.

Complimentary education!

All educational resources are provided **free** by MDA National

MDA National and education

Ongoing education is essential to being a proficient doctor so it is an integral element of the assistance MDA National provides. Our expertise in the medico-legal environment comes with an obligation to pass on this understanding to those it directly impacts.

Doctors own MDA National and request education from the company. We are pleased to fulfil this Membership need and ethical duty. We are also delighted to provide education sessions via training providers and other industry groups.

More information

For any other queries about our education options contact Member Services on freecall **1800 011 255** or email peaceofmind@mdanational.com.au.



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